**Friarwood Surgery P.P.G. Meeting 25th November 2014**

**Present:** Kevin Duggan- (Practice Manager), Dr Linda Dale (G.P). John Nye (Chair) Brian Chappell, Lynda Bowker, Sonia Atkin, Ian Brown, Barbara Brown, Betty Bridden, Jeff Allison, Ann Jones, Jane Holroyd (H&WB team - Dementia Friendly )

**Apologies:** Mike Skidmore, Janet Hardisty

1. **Introduction –** Chair thanked all for attending and welcomed our guest speaker from the H&WB team who has come to talk to us about being a Dementia Friendly practice.
2. **Dementia Friendly**: JH explained to the group that she was here to promote and increase Dementia awareness. JH discussed the various ways that the PPG could get involved in making the practice dementia friendly by making up to £500 available to purchase things like signs and training (provided by the Alzheimer’s society) or by putting on an event in the practice. JH also showed the group two dementia friendly toilet signs and left them for the practice to use. This talk was very well received by the group and is now for discussion if they want to take this forward.
3. **Minutes of last meeting**. JN asked if anybody had any matters arising, none were recorded so the minutes were asked to be approved and seconded by the group.
4. **Clinical Network feedback.** BB gave feedback on a CCG network 4 meeting she was invited to at Ashgrove. JN also commented that he had offered to attend but his request was declined. BB commented that she did not really know what the group were discussing and why she had been invited in midway into such a big group meeting. KD commented that it was not handled well by the organisers and should have been a separate meeting where PPG leads were invited with a clear remit to input to into a patient focused network meeting. BB did pick up that the group were talking about key areas of work around Troubled Families and Smoking in Pregnancy. IB commented that in a job role he had experienced the input of a social worker and the positive impact this had made to the service.
5. **Updates from Surgery:** KD apologised to the group for not bringing the telephone feedback reports (due to technical problems) that the group asked for at the last meeting. KD to produce these reports at the January meeting.

1. **Feedback from December PPG network meeting:** JN gave feedback on the meeting including:

* The sharing of information – what each group are working on
* Mental Health engagement – sharing learning
* PMS contract issues – ongoing reviews, ring fenced funds for practices? KD commented that this would mean more work for practices though just to try and keep some of the monies we were used to.

1. **Any other business:**  JN commented that a Gastro diagnostic service had been put out to interested willing qualified providers and that three had been selected:

* Northgate, White Rose & Middlestown

The next meeting will be on 27th January 2015.